SellerDeck 2016

Release Notes

SellerDeck Limited

Date: 22nd November 2017

Version: 1.4

Revision History

Revision	Date	Author	Comments
1.0	30/9/2015	Bruce Townsend	Initial version with new features
1.1	14/1/2016	Bruce Townsend	Changes in v16.0.1
1.2	22/4/2016	Bruce Townsend	Changes in v16.0.2
1.3	3/1/2017	Bruce Townsend	Changes in v16.0.3
1.4	22/11/2017	Bruce Townsend	Changes in v16.0.4

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1 SellerDeck 2016 Release History

SellerDeck 2016 has an internal version number of 16

1.1 Changes in 16.0.4

Fixed a bug that could cause changes to the Discount order priority to be lost, SD-2572
Added a check for the page name length of Product Pages, SD-4992
Digital Download link now appears on the receipt page in full site SSL, SD-6206
Lots of different products in one order no longer generates a data truncated error in OrderTracking table if order packaging is selected, SD-6543d
Fixed a font issue that could prevent barcodes from printing in reports on a clean system, SD-6604
Sellerdeck Enterprise SQL now supports linking to an external database on a linked SQL server, SD-6780
Snapshots now support file archive greater than 4 GB, SD-6784
Perl scripts are now compatible with Perl 5.24, SD-6837
Implemented Bulktransfer for setBands in CBandsCache to fix a performance issue opening orders, SD-6876
Fixed a problem that could cause filtering to hide products with only one permutation out of stock, SD-6885
Permutation Barcode (SKU) is no longer cleared on copy/paste operation, SD-6913
Fixed a performance issue caused by uploading too many orders to Feefo, SD-6993
Added an option to 'Disallow Duplicate Entries For Barcode/SKU', SD-6994

1.2 Changes in 16.0.3

Publish Current Page no longer generates an error with stock-controlled components and Assembly Products, SD-6584
Created a more appropriate coding type 'Strip and Encode' for the Google product feed , SD-6511
Feefo setting to include orders since Orders are placed is now respected, SD-6516
Fixed an error on site Refresh due to error in SQL, SD-6620
Updated the release notes with the report file changes in v16, SD-6353
Added cacheing for Related Product and Also Bought lists, SD-6662
Made the stock-out file location central, SD-6667
Fixed a missing index issue that could cause slow queries and a crash on order download, SD-6670
Uninstall no longer fails if the Sites folder is moved, SD-6668
Fixed a design problem caused by an incorrect closing tag in the Paypal warning message about finishing the order, SD-6666
Fixed an issue that made snapshot creation very slow with many products, SD-6661
Resolved an error and inefficiency in the removal of stored card details, SD-6669
Fixed an error that occurred when setting 3 attributes with different option types, SD-6553
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PayPal Refund button no longer gives an error message when used with Charge Transactions Immediately, PSP-556
Fixed an error 'The text, ntext, and image data types cannot be compared or sorted' on sorting order columns, SD-4063
Fixed a 'product cache not found' error if duplicate and original products have different case product reference, SD-1254
Changed the supported ACE drivers, SD-6701
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Products with some out of stock permutations are no longer removed from search, SD-6763
Retired the US and South African builds, SD-6676
Removed support for payment gateways specific to the USA and South Africa (Authorize.net, InternetSecure, QBMS & VCS), PSP-570
Applied the new 'Strip and Encode' coding type in the Google product feed layout, SD-6705
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Optimised the generation of the Best Sellers list, SD-1902

1.3   Changes in 16.0.2

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Updated the postcode recognition to use PCA Capture+, SD-3803
Added new variables for Barcode at Component and Permutation level, SD-6377
Temporary change: 'Verify Database' is disabled in this release due to PHP upgrade, SD-6388
Added Bootstrap CSS library to the extension assets base, SD-6324
Added a new extension licence condition which is valid for one year, SD-6354
Exporting orders no longer causes order with no lines to be passed to Feefo, SD-1622
Fixed a problem with the product cache where a Fragment has the same name as a Product, SD-1760
Fixed a problem that could cause upload to appear to continue even when it had failed, SD-2235
Fixed a performance issue on startup when the New Order form is the initial view, SD-4337
Made filter pagination links return to the top of the page, SD-4573
Using Single Use Coupons with a payment gateway now shows adjustment lines in receipt and email, SD-4727
Fixed a crash that could occur during synchronisation if the external linking dialog is open, SD-4757
Fixed a crash in COrderView::MapItemsToLines when loading back-order order lines, SD-4782
Added warning message when too many attributes and choices are attached to a single component, potentially causing a crash when uploading the site, SD-5013
Enlarged the font used for the "CouponCaption", "CouponCode" & "ShippingSelect" variables, SD-5329

Resolved some alignment issues with Recently Viewed Products, SD-5330
Fixed positioning issue with Pinterest button in the Customisable Product Layout, SD-5823
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PHP upgrade fixed a problem that caused the tax module to occasionally create a value containing non digits, causing a crash, SD-6162
Resolved an issue in the filter functionality that could cause products to be hidden incorrectly, SD-6298
All products in paginated sections are now included in the XML site map, SD-6306
Corrected a misleading error message that could appear when upgrading old databases, SD-6334
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Fixed an issue that with the tax incclusive / exclusive pricing selection in Google feed, SD-6372
Passwords are now excluded from confirmation emails sent when an account is created automatically from an online order, SD-6392
Upgrader no longer adds duplicate entries for UpgradeResponsiveOuterLayout, SD-6405
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Added the GD graphics library to PHP v5.6.10, SD-6428
Retrieved cart is wrong if containing components with attributes, SD-6462
Retrieved cart is no longer wrong if cart contains components with attributes, SD-6462
Empty filter group no longer results in leftover filter option layout, SD-6465
Product with all permutations out of stock no longer appear in filter results of out of stock items are suppressed, SD-6468
Date-limited discounts no longer appear in product layouts before their start date, SD-6477
Fixed a truncation error that occurred when Feefo revidws exceeded 20,000 characters, SD-6480
Misconfigured V12 Finance causes loading dialog to stay on page, SD-6524
GFS: Label printing does not work with Royal Mail, SD-6536
Filtering slow to update (long running script) with lots of products, SD-6567
PayPal Express no longer misses second and subsequent product discounts, PSP-533
Fixed a bug that could cause the PayPal 'Refund' button to erroneously refund the whole order value instead of issuing a partial refund, PSP-564

1.4   Changes in 16.0.1

Warning added about unsent emails when closing SellerDeck, SD-2340
Digital Download links no lonoger missing from HTML emails, SD-2589
Fixed an issue that could cause a crash on importing a snapshot with prices displayed in two currencies, SD-2748
New Google Product Feed meeting current general requirements, SD-2775
Updated the 'textarea' solution in the Advanced User Guide, SD-2939
Design snapshot import now allows for empty layout value on user defined layout selectors, SD-3285
Fixed an issue that could cause a SQL Syntax error when importing content into a SQL Server site, SD-3306
Product Page name no longer changes if the Product Reference is changed, SD-3621
Improved detection of invalid snapshots to prevent crashing on import, SD-3686
Fixed a crash caused by excessively high IDs for user defined variables, SD-4554
Filters are now able to respect stock outages in real time, SD-4741
Fixed an insecure resource error when loading filtering pages on a secure site, SD-5040
Fixed a crash that could occur on preview after export or on startup, SD-5072
Duplicate entries for Barcode/SKU field are now disallowed, SD-5157
Corrected double closing quotes for Open Graph 'Description' tags in Brochure pages, SD-5187
Small images on extended information pages are no longer over-enlarged, SD-5294
The HeadingFontFamily variable is no longer included in the Google Product Feed, SD-5336
Fallback payment method setting is now selected by default in the checkout, SD-5389
Pinterest integration now works for images in local subfolders, SD-5406
The Advanced User Guide method 'Displaying Shipping Options as Radio Buttons' now works with responsive designs, SD-5430
Added a margin between the mega menu and login page content in the Smart Theme , SD-5439
Anchor tags now work correctly from site search results for products without product pages, SD-5449
Corrected a design problem with the 'Terms and Conditions' checkbox and label on the Paypal Pro Order Confirmation Page, SD-5465
Method for generating and uploading a file from a layout was added to the Advanced User Guide, SD-5515
Increased the spacing between product prompt boxes in Firefox, SD-5655
Product and Section image maximum width settings below site level are now properly observed, SD-5656
Corrected the alignment of filtering checkboxes and labels in the Classic theme, SD-5685
Digital Download confirmation email is now sent for orders paid using Sage Pay v3, SD-5733
Modified the checkout behaviour to prevent clicking twice on the confirmation button, SD-5755
Section image maximum width setting is now correctly followed in Smart theme when shopping mode set to "Quantity in Shopping Cart", SD-5768

Unapplied changes to products are no longer lost following a stock synchronization, SD-5805
Section images are now responsive at all screen widths, SD-5859
Fixed a problem that caused carousels to fail in section pages, SD-5884
Resolved an issue that could cause a crash while resetting the New Order form, SD-5922
Fixed an issue that could cause a crash on upload following a site import, SD-5945
Associated prices from hidden sections are no longer ignored, SD-5967
Enabled users to remove screenshots from crash reports and added a warning message, SD-5993, SD-6053
Fixed a Perl script security vulnerability with unsanitized request strings, SD-6064
Corrected a problem that caused goal tracking to fail with Google Universal Analytics, SD-6066
Fixed an issue that could cause SellerDeck tags to be indexed and appear in search results, SD-6068
Increased the size limit for the Shipping User Definable Prompt field (Special Delivery Instructions) in the New Order form, SD-6080
Fixed a problem in filtering that could cause filter options to appear without counts and filter checkboxes to disappear, SD-6176
Added a variable for the product Barcode/SKU field, enabling it to be used in layouts, SD-6186
Fixed a problem affecting Cardsave users that caused a 'Cart not found' message to be shown instead of the receipt, SD-6314
Resolved a problem with the Sage Pay v3 notification handling, PSP-553
Sage Pay Authentication now correctly sets the Pre-Authorise flag, PSP-554
Fixed an issue that could cause an incomplete subject line in Order Shipped emails, SD-1713

1.5   Changes in 16.0.0

Setting a Minimum Quantity no longer causes an error with Shopping Mode set to 'Quantity in Shopping Cart', SD-1125
Corrected the subject line of 'account changed' emails, SD-1675
Corrected wrong class and layout type for HTML Email Cart inner layout, SD-1972
Enhanced the tracing facility to enable additional data for support, SD-2012
Speeded up site generation by improved performance in the rendering of conditions and attributes and in checking for nested tags, SD-2045
Accounts created from orders without payments now default to the first enabled payment method instead of leaving the payment method undefined, SD-2200
Count of checked HTML Pages no longer stops before checking is completed., SD-2237
Non-critical warning messages are now suppressed and logged during background upload and download, SD-2384
Corrected several issues with the favicon, SD-2917
Add to Cart button is now hidden when all associated products' stock is zero, SD-3063
Dynamic Pricing no longer shows an incorrect price if the first product option is out of stock, SD-3293

One Click Complete no longer uses the wrong inner layout for sending emails, SD-3543
Fixed an issue that could cause PHP coding errors due to memory limitation, SD-3598
Actinic tags in the header no longer break other header tags like favicon, SD-4018
Eliminated a white box that could appear in the foreground of some window panes, SD-4257
Moved site import process from installer to SellerDeck start up, SD-4384
Moved site upgrade process from installer to SellerDeck start up, SD-4385
Corrected a fault in highlighting when clicking repeatedly on the -/+ buttons next to a product, SD-4427
If home page name is changed, the warning on upload now displays the correct page name, SD-4462
Corrected the relative position of the BaseHref and MetaTags variables in some outer layouts, SD-4532
Added missing favicon tag to the Responsive Outer Layout, and corrected faulty tag in some others, SD-4564
Improved the cart details display in the checkout, SD-4571
Added an option to use 'Choice Html Name' in the cart instead 'Choice Name', SD-4578
Merge on upload is now optional, SD-4702
Warning manager no longer reloads the cache on every warning, slowing the site generation, SD-4709
IE conditional comment compaction no longer breaks with default content, SD-4713
Fixed a problem that could cause a crash when loading the order list, SD-4718
IsEditableShoppingCart variable no longer references non-existent RemoveOption variable, SD-4746
Provided the means for a layout to define a file that is saved to the site folder and uploaded, SD-4764
Prevented payment records being downloaded before the associated order record, SD-4765
Added a setting to hide the Brochure Page List and its subheading if there are no Brochure Pages, SD-4771
Removed references to obsolete style sheet layouts in the help, SD-4821
Fixed a problem that could cause JavaScript coding errors to appear after inserting a valid script block, SD-4845
Moving Within One Month' checkbox is no longer broken in the New Order form, SD-4951
Fixed a problem that could cause SellerDeck to stops responding or crash while downloading orders prior to an upload, SD-4986
Provided an XML site map uploaded automatically, SD-5089
Adapted the social media code to accommodate a change to YouTube Channel URL format, SD-5091
Add new SellerDeck Payment Methods, SD-5112
Perl scripts now check HTTP response codes, SD-5113
Changing column width in Permutation grid is now remembered when clicking directly between Components, SD-5194
New SellerDeck installer, SD-5203

Added two new responsive themes and a new colour scheme, SD-5204
Filter Section Property Values are no longer removed from the filter grid upon deleting a product, SD-5211
Provide a separate 'Reviews' page for Feefo site reviews, SD-5216
Fixed an issue that prevented product images from appearing in Facebook posts if they were in a subfolder on the local PC, SD-5217
Added a new feedback.xsl that includes rich snippets in Feefo feedback content, SD-5288
Fixed a problem that could cause filter settings to change permanently without warning on hiding or deleting products, SD-5292
Resolved a performance issue affecting static paginated pages with numerous products and filtering enabled, SD-5301
Corrected misleading description for the SectionImageMaxWidth variable, SD-5382
Added trace file to crash reports, SD-5384
Resolved issues with section images in responsive designs where sections are in multiple columns, SD-5388
Improved the message shown if GFS returns an error on start up, SD-5396
Importing the same snapshot twice no longer blocks site upgrade, SD-5401
Performance improvement when purging deleted emails, SD-5404
Brochure page list is now shown vertically on small screens when included in the horizontal menu, SD-5432
Corrected an alignment issue with optional component name and its checkbox, SD-5441
Improved FTP operations with compressed files, SD-5453

2 Introduction

2.1 About the SellerDeck Ecommerce Application

SellerDeck is a desktop Windows program which enables you to design and publish an illustrated, on-line catalogue, take secure, encrypted orders over the Internet, and process these orders in-house.

SellerDeck 2016 continues to require minimal resources to build a successful store. All you need is a dial-up account with an ISP (preferably a broadband connection) and a web site with CGI access capability.

SellerDeck Business is the most comprehensive ecommerce solution available in its price range. It includes everything a small business needs to design, build and control its own secure web store, and can handle up to moderately high order volumes. It is also aimed at suppliers who deal online with other businesses (B2B) as well as retailers who want to give regular customers a more personalised service. SellerDeck Business enables the online merchant to integrate ecommerce into other existing business systems to create a true e-business.

SellerDeck Designer offers a set of easy to use and flexible tools to enable internet professionals to create highly functional ecommerce sites on behalf of their clients. It offers multiple, unlimited site creation and licensing and integration with Macromedia Dreamweaver enabling external design of the store pages. This product is primarily a site design tool, but it provides all the tools for order processing and the related features such as mailing list generation for demonstration purposes.

SellerDeck Business Plus delivers all the features of Business along with the capability to create multiple sites that can take orders. This product is primarily for merchants or designers who operate more than 1 store. It also allows multiple users on these sites to maintain the store and process orders.

SellerDeck Enterprise includes all the functionality of Business Plus, with a local SQL database option for handling larger order volumes, plus additional user access and order picking facilities for companies with warehousing and more advanced user access requirements.

SellerDeck 2016 is an upgrade from SellerDeck 2014.

2.2 Description of Additions Since SellerDeck 2014

2.2.1 Extensions Architecture and Desktop API

- SellerDeck 2016 incorporates a new architecture and API that makes it easier for third parties to develop extensions to the SellerDeck application, and enables them to run safely in a multi-user environment.

2.2.2 eBay Order Management

- A new extension enables orders from eBay to be downloaded directly into SellerDeck's own order management system and processed there, with status updates being sent direct to eBay.

2.2.3 Improved Analytics

- SellerDeck's Google Analytics integration now supports the latest Universal Analytics code, which offers analytics across multiple platforms including mobile devices.

- SellerDeck 2016 also provides built-in support for the addition of Google Adwords and Remarketing code to the website.

2.2.4 Enhanced Stock Control

- Stock can now be recorded against product permutations, enabling stock control on all product variants without requiring a separate associated product for each one.

- Stock control is now possible for pack products, with the stock of each pack being calculated automatically based on the stock of the products required to assemble it.

- Dynamic Choices and Filtering now integrate with stock control in real time, so you can optionally prevent out of stock options from ever being presented to the shopper.

- SellerDeck now maintains a log of products going out of stock, accessible from the Stock dialog.

2.2.5 Extended PayPal Support

- If you have PayPal Standard or PayPal Express Checkout as payment methods, you can now take, void and refund payments, directly from the SellerDeck desktop.

- Delivery address for the order can now be shown within the PayPal checkout.

- Partial customisation of your PayPal payment page is now possible via the PayPal configuration dialog in SellerDeck.

2.3 System Requirements

2.3.1 Merchant PC

Minimum (for smaller sites):

- Windows 10, 8 or 7

- 2 GB RAM

- 1 GHz dual-core processor

- Internet Explorer 8 or higher

- 120MB available hard disk space

- Internet access

- Screen resolution of 1024x768 pixels (anything less and SellerDeck will not be displayed wholly within your screen)

Recommended (required for sites with over 5000 products):

- Windows 10, 8 or 7

- 4 GB RAM

- 2 GHz dual-core processor

- Internet Explorer 8 or higher

- 1GB available hard disk space

- Microsoft SQL Server 2008 (SellerDeck Enterprise only)

2.3.2 Web site

Your ISP must be running a Windows or UNIX server (at least 20MB process memory recommended), and provide Perl 5.004 or better and a user writeable CGI directory.

All products now require a set of Perl files called 'MD5'. These files implement encryption/decryption, which is required to support logging in to online customer accounts. SellerDeck products include a local copy of MD5, however for improved performance, SellerDeck recommend that the ISP be asked to install "Digest-MD5", version 2.09 or later.

mod_perl should not be running on the server. If your website control panel is Plesk 11.5 or higher, it may be enabled by default. See http://community.sellerdeck.com/showthread.php?t=55979 for details of how to disable it.

2.3.3 SellerDeck Enterprise SQL

SellerDeck Enterprise SQL version requires one of MS SQL 2005 through MS SQL 2014

3   Installation Details

3.1   Multiple Installations of SellerDeck

Like previous releases of SellerDeck, it is not possible to install two copies of SellerDeck 2016 on the same PC. However, once a copy of SellerDeck 2016 has been installed and licensed, new sites can be licensed and maintained using the single software instance.

3.2   Co-existence with earlier versions

If you have any earlier versions installed, they will be unaffected by the installation of SellerDeck 2016 if you choose not to upgrade. Use of a second website to 'evaluate' the upgrade is permitted within the terms of the licence agreement so long as you do not operate both sites concurrently to take live orders.

If you have an existing installation of SellerDeck you will be able to import the sites into SellerDeck 2016 via the 'File | Import Sites' menu.

SellerDeck 2016 requires a different authorisation key to earlier versions.

4 Upgrading from Previous Versions of SellerDeck and Actinic desktop products

If you have a web site using an earlier SellerDeck or Actinic desktop application, this site has to be upgraded to SellerDeck 2016. SellerDeck uses the same design architecture as Actinic v8 onwards, which is very different from previous versions (Actinic v7 and earlier).

4.1 Upgrading from Actinic v8-v11, SellerDeck v11 or Later

There are instructions for this in the main help in SellerDeck. Just install SellerDeck 2016 and then go to 'Application Settings | Upgrading to New Versions' in the main help when you are ready to do the upgrade.

4.2 Upgrading from Actinic v7 and Earlier

SellerDeck 2016 is unable to upgrade sites from Actinic v7 and earlier. Please contact SellerDeck support if you have an older site that you want to upgrade.

5 Instructions for Use

5.1 Main Help

SellerDeck comes with extensive and integrated help. You can press the F1 key on your keyboard at any time to display the main help file. You can also click on the '?' button at the top right hand corner of each window and then click on an individual field on the screen to get specific, context sensitive, help. Use the Help menu for a complete explanation of using SellerDeck, including configuration details and creating the online store at your web site.

5.2 Starter Guide

The 'Getting Started Guide' can be accessed via 'Help | Starter Guide' option in SellerDeck. It is a PDF file designed to introduce the salient features of SellerDeck, and help you work through how to use them. They are a very good way to become familiar with the key features of SellerDeck.

To access this guide, a copy of Adobe Acrobat Reader needs to be installed on your machine – this is available from http://www.adobe.com/ or http://www.adobe.co.uk/.

6   Technical Data

6.1   Release Version Details

6.1.1   Installation directory structure

Program Files (x86)

SellerDeck

Extensions	By default SellerDeck Extensions are installed here.
SellerDeck 2016	The default installation directory. Holds files common to all sites, such as help files.
Extensions	
Dreamweaver	SellerDeck Assistant for Dreamweaver
Sde	SellerDeck Web Server
Tabs	Additional tabs such as Services
Formats	Holds various default styles.
Themes	The files that constitute the themes, available via the 'Design | Themes' menu option.
OCCUpgrade	Installation directory for the Payment Service Providers install program. Contains the master files. On startup, SellerDeck copies the relevant files to the current site.
PHPModules	PHP modules used in various parts of the application
SiteBackups	Default location of all site and theme backups
Starter Guide	The browser-based introduction to the functionality.
Upgrader	Used to upgrade sites from earlier versions of SellerDeck
Versioned	
{version}	Files for the current version and those from any upgraded sites
Original	The master set of general files used when a site is created.

ProgramData

SellerDeck

SellerDeck 2016

Logs	Location of all log files generated by the software
Sites	
Site1	Site preview files

My Documents

SellerDeck 2016

Sites	Locates all licensed sites.
Site1	Default site after installation.

6.1.2 File version numbers

6.2 Restrictions

6.2.1 Installing Database Components

SellerDeck may use either MS Access databases or (Enterprise version) MS SQL Server databases. The MS Access databases require "Microsoft Data Access Components" (MDAC) and the Access Jet engine which are installed by default on all Windows platforms since Windows XP but are no longer developed by Microsoft. Since the release of MS Access 2007 there has been a new Access database engine called ACE which replaces the Jet Engine although Jet is still supported. SellerDeck continues to require the Jet Engine for Crystal Reports however if an appropriate ACE driver is found then SellerDeck will use the ACE driver for all other database activity. See the SellerDeck Knowledge Base for more information.

From SellerDeck 2016 (v16.0.3) Access and Access Runtime 2007 are no longer supported due to issues with the older database drivers.

6.2.2 MD5 calculation

SellerDeck install its own MD5 script and use it if it can't find the MD5 Perl module installed on the web server. If the MD5 Perl module is already installed then it is used instead of SellerDeck's.

SellerDeck's MD5 implementation is slower than the Perl module implementation (because it has to be written in Perl) so we recommend the ISP install the Perl module for improved browser performance.

6.2.3 Internet explorer on PC used for SellerDeck

If the Internet Explorer installed on your own PC is earlier than version 6, the software may fail to run properly. You may receive an error message referring to WININET.DLL.

6.2.4 Site browsing with Internet Explorer

Shops created using the themes in SellerDeck 2016 uses elements of CSS3 that are not supported by Internet Explorer version 8 and earlier. Where a built-in theme has elements with rounded corners, these will be squared when viewed in IE8. This limitation does not apply to custom designs, which will depend on the standard supported by the designer.

Other theme elements will reproduce accurately in IE8 and major browsers current at the time of release.