

Sellerdeck Desktop v18

Release Notes

Sellerdeck Limited

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Revision History

Revision	Date	Author	Comments
1.0	06/11/2017	Bruce Townsend	Initial version with new features and bug fixes
1.1	10/05/2018	Bruce Townsend	Changes for v18.0.1
1.2	21/07/2018	Hugh Gibson	Changes for v18.0.2
1.3	21/09/2018	Bruce Townsend	Changes for v18.0.3
1.4	03/06/2019	Bruce Townsend	Changes for v18.0.4
1.5	28/05/2020	Bruce Townsend	Changes for v18.0.5
1.6	10/1/2021	Bruce Townsend	Changes for v18.0.6
1.7	10/2/2021	Bruce Townsend	Changes for v18.1.0
1.8	24/5/2021	Bruce Townsend	Changes for v18.1.1
1.9	10/8/2021	Bruce Townsend	Changes for v18.1.2

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1 Sellerdeck Desktop v18 Release History

1.1 Changes in 18.1.2

NMI Hash 2.0 validation no longer fails for MOTO orders, PSP-758
Bouncing to the MOTO payment page no longer fails with special chars in company name, PSP-760
Fraud score is now recorded for Sellerdeck Payments by Opayo, PSP-764
Fixed an issue that could cause MOTO orders to prompt for 3D Secure, PSP-765
Over commit is no longer blocked for PayPal payments, SD-8645

1.2 Changes in 18.1.1

Added Sellerdeck Payments by Opayo as a payment method, PSP-728
Implement Hash Code 2.0 for the Sellerdeck Desktop payment pages, PSP-714
Fixed an issue that could cause shipping delivery instructions to be lost by PayPal Checkout integration, PSP-730
Fixed a crash due to ActCriticalSection lock that sometimes occurred on importing a widget , SD-8527
Printing the EU packing list now updates the Orders grid, SD-8545
Adding an item to an account order no longer disassociates it from the account, SD-8546

1.3 Changes in 18.1.0

Removed legacy PayPal integrations, PSP-627
PayPal invoice details now recorded correctly, PSP-697
PayPal from cart now gracefully handles minimum order value, PSP-704
Prevented double click of Confirm button for PayPal (Cards), PSP-705
Database anonymising now correctly handles 2 byte characters, SD-7700
Add another' after adding product from wish list bounces correctly if bounce delay zero, SD-8176
V12 Finance: month is no longer missing from the date in order acknowledgement emails, SD-8236
Line feeds are no longer removed from XML files generated by layouts if 'Compact HTML/CGI/JS' is enabled, SD-8268
Fixed a crash that could occur on creating snapshot, SD-8273
Fixed a problem that could prevent permutation stock values from being updated, SD-8302
Removed compact database when creating support snapshot to prevent export failures, SD-8328
Partial refunds are no longer flagged as PSP Errors, SD-8358

1.4 Changes in 18.0.6

Fixed an error detected by database DLL on some systems when EU reports are run, SD-8377
Setting zero vat for EU no longer changes tax historical orders, SD-8378
Enabled creation of additional taxes for different zones when prices entered tax-inclusive, SD-8379
EU invoice must show VAT even though zero, SD-8380
Option to show the delivery country in the orders grid, SD-8399

1.5 Changes in 18.0.5

Fixed an issue whereby ACTINIC::GetCountryName can accidentally add invalid data, SD-8331 (v18.0.5 UNMD only)
Fixed an issue that could cause Order Signature to miss address country code, SD-8330 (v18.0.5 UNMD only)
Custom email layouts now remember the previously-used email subject, SD-8337 (v18.0.5 UNMD only)
Provide new invoice and packing list reports for Brexit, SD-8349 (v18.0.5 UNMD only)

Add new variables for Brexit, SD-8348 (v18.0.5 UNMD only)
Added integration with PayPal Commerce Platform, PSP-619
Company logo is no longer missing in emails if the logo image is in subfolder , SD-1663
Snapshot no longer makes duplicate connections to the database ActinicCatalog.mdb, SD-4693
Fixed wrong encoding in email script that caused broken digital download links in emails, SD-5767
Cart validation now recognises registered customer group, SD-6164
Order Shipped Email subject is no longer different if used through One-click Complete, SD-6173
Digital download URL in HTML email is now a proper link, SD-6403
Added a new search results variable for the Section ID, SD-6522
Default subjects of offline order processing emails can now be defined by the user, SD-6578
feedback.xsl fixed to use correct http or https to avoid 'not secure' page issues, SD-6707
Products with out of stock permutations no longer removed from search until upload, SD-6786
Marketing links and search now pick up '+' symbol in product references, SD-6799
Fixed a filter count issue when case insensitive property values are used, SD-6944
v12 Finance - unexpected parameters no longer treated as 'Agreement Received', SD-6966
Fixed Uncategorised errors in the schema markup code, SD-7031
Import of Boolean Variable with non-existent TrueFalseValues no longer causes crashes, SD-7096
Corrected the primary key in the table OutstandingOrderChanges, SD-7281
Fixed a security issue affecting Feefo passwords in support snapshots, SD-7373
GFS & Feefo passwords are stored more securely in the database, SD-7418
Sellerdeck Payments: changed the logo to 'powered by NMI' , SD-7602
Primary key repair for CActDatabase::RepairOrderDetailTable() made more robust, SD-7626
Delivery Address Mobile as required field no longer prevents MOTO orders, SD-7658
Updated the Google Adwords help, SD-7704
Updated the recommended perl version version in the Release Notes, SD-7726
Corrected for use of SKU in uppercase format by Feefo, SD-7729
Fixed an issue causing a crash on creating a new site or taking a snapshot with the orders tab open, SD-7746
Products with no reviews no longer cause a schema error in Google Search Console, SD-7751
Fixed a problem that could cause a crash on upload with [LINK] in the product Full Description, SD-7757
Video tutorial download fixed in the Services tab, SD-7811
Schema Markup layout no longer creates bad code if company logo image is not in the site root, SD-7869
DPD integration: added ship to shop ID to the delivery instructions, SD-7902
Shipping no longer fails for account orders if a region is changed, SD-7929
Reduced the height of the Order and Payments dialogs compared with earlier v16/v18 releases, SD-7947
Added script changes to enable filtering of search results in Swift templates, SD-7953
Search results no longer have the wrong tax pricing default, SD-7958
Fixed a crash that could occur when upgrading a site due to php code, SD-7963
Amendments to the Amazon Pay help, SD-7964
Fixed an issue that could cause purging orders to fail, SD-7968
Fixed a problem that could cause a crash when viewing payment details where a payment gateway was not used, SD-7970
Fixed a crash due to compression that could occur on uploading sales data to Feefo, SD-7979
Login link is now hidden for logged in customers in 'Filtering as Default View' pages, SD-7985
Superseded installed extensions can no longer receive a timer call, SD-7987

Changed the Recently Viewed Products list to show prices by default, SD-7989
DPD - added markup to delimit the DPD fields within the special delivery instructions, SD-8011
PayPal Express and Amazon Pay can now be disabled without having to remove them, SD-8012
Dynamic pricing now calculates tax correctly when there are associated products with price breaks, SD-8015
Simplified the process for refreshing GFS delivery details for eBay orders, SD-8033
Fixed an issue that could cause Feefo upload to close prematurely, sometimes with a crash, SD-8053
Renamed Google Adwords to Google Ads throughout, SD-8055
Redirected broken links in Housekeeping Extensions, SD-8083
Added the timeFrame parameter in links to Feefo reviews pages, where missing, SD-8091
Fixed an issue that caused wrong 'Error (PSP)' status for some orders, PSP-563
Fixed DisplayOrderConfirmPhase issue for Amazon Pay missing region check, PSP-658
Fixed an issue that prevented Refunds from the desktop with Sellerdeck Payments, PSP-676
Fixed a problem resulting in Voided Amazon Pay pre-authorised transactions being erroneously reported as failed, PSP-677
PayPal eCheques are no longer recorded as payment received when PDT is enabled, PSP-679
Sellerdeck Payments page is now responsive on iPhone, PSP-680

1.6 Changes in 18.0.4

Added Amazon Pay as a supported Payment Method, PSP-599
Fixed the receipt page link for Realex, PSP-511 [Realex users please check the 'Special Instructions for Realex Users' for other changes]
Empty or not saved customer address no longer freezes email sending, SD-1892
Product names are no longer appended to the Meta Description in paginated pages, SD-2320
Fixed an issue that could cause a 404 Not Found network error during filtering, SD-2401
Added a check at startup for required files , SD-2731
Enabled use of local time online, SD-4577
Using square brackets in a product full description no longer breaks product links in search/filtering, SD-4715
Fixed a problem that could cause a data truncation error on switching to test mode, SD-5339
Fixed a bug that could cause Sellerdeck Desktop to become unresponsive after importing a snapshot, SD-5806
Fixed a bug that could cause a crash during snapshot import, SD-6198
Free shipping, if enabled, becomes the default service in the Google Shopping feed, SD-6406
Add shipping alias tables to hierarchical import / export, SD-6421
OrderHistory table is no longer left unpurged when purging orders, SD-6499
Repaired hierarchical export/import of the shipping setup, SD-6528
Added missing variables to the Variable Reference Guide, SD-6588
Anchor tags with tel: attribute are no longer corrupted by script calls, SD-6759
Shipping with 'free over', or with no bands defined, is now handled correctly in the Google Shopping feed, SD-6778
Fixed a crash on upload due to an endless loop that could occur in CGenerateSearchIndices::GetProductAnchor , SD-6881
ProductShipAndHandlingIncTax and ProductShipAndHandlingExcTax variables are now calculated correctly based on the cheapest shipping, SD-6888
GFS log no longer permanently enabled, SD-7035
Fixed a spurious error when using v12 Finance in Test Mode , SD-7099
Fixed an issue that could cause shipping import to fail for certain sites, SD-7173
XML site map no longer has duplicate entries for products with no single page generated, SD-7213

[LINK] at start of Product Description no longer generates a condition error in the Schema layout, SD-7361
Help file Feefo ftp settings were updated, SD-7392
Permutations are only calculated when needed, SD-7401
Display Stock Message Only' option no longer results in 'In-Stock' always being shown, SD-7447
Buyer Password field is no longer blank in the UI when Buyer has a password, SD-7496
Payment on Account orders can no longer be downloaded with wrong signature, SD-7503
Fixed an issue that could cause 'OUT OF STOCK' to appear in Google listings for products that are in stock, SD-7531
Fixed an improper character replacement for the Product Reference element of a Single Product Page Name, SD-7532
Shipping database upgrader is now MS SQL Server-compatible, SD-7537
Schema code no longer shows no price error for products with component prices only, SD-7544
Improved the message on deletion of an associated product, SD-7549
Search and filtering results for sort by variables now includes non searchable ones, SD-7555
Filtering no longer fails if product description is shown and has double quote within html !!< >!! markers, SD-7560
Fixed a bug in the og:image declaration for Section Image , SD-7565
Added a new variable for the Trade Tariff code to the Product 'Details' tab, SD-7567
Fixed a delay on changing tabs in multi-user systems due to the preview page rendering, SD-7574
Text only password email no longer uses HTML encoding, SD-7575
Fixed a crash that could occur on importing a heirarchical file in replace mode, SD-7581
Coupon Activity Summary report will now run on a SQL Server site, SD-7587
Network Settings Export is no longer mode-specific, SD-7606
Online stock level is now updated after extension update of stock for product, SD-7607
Emails are no longer missing the Date header, SD-7611
SMTP Port Number & Timeout made editable via Sellerdeck Desktop UI, SD-7615
Fixed wrong data types MS SQL Server Address fields, SD-7628
Fixed an issue that prevented the command line from running a SQL Server site from scheduler with certain settings, SD-7633
Nominal product weight over 10,000,000 no longer prevents editing orders, SD-7641
Enabled HTTP silent retry of failed server connections, SD-7655
Fixed (Error (PSP)) status using multiple coupons following changes in coupons after cancelling a PSP payment, SD-7680
When moving permutations up or down, the permutation list no longer scrolls to the top, SD-7687
Fixed a problem that could cause payments to fail for registered customers, SD-7688
Fixed an issues that could cause Support Snapshot export to fail if the list of fields differs from the field order seen by ODBC, SD-7701
PAVCFileException no longer stops background sync, SD-7715
Updated Google Adwords code handling for the latest Google changes, SD-7718
Check for MSXML4.dll file no longer points to an out of date link , SD-7733
MOTO and offline order processing now checks all order level discount, not just the first, SD-7766
UTF-8 data received by the scripts not handled correctly, SD-7783
Fixed a script error on perl 5.10 due to unsupported push syntax, SD-7806
v12 Finance orders remain in PSP Pending, SD-7832
Date ordered is not being preserved if order and occ blob downloaded in same call, SD-7834
Background download of authorisations may display errors, SD-7835
Crash occurs opening view order dialog if problem reading payment history, SD-7837

GET with no parameters causes extraneous error.err entries, SD-7838
The duplicate order signature check is broken, SD-7841
Fixed a crash that could occur when upgrading to v18.0.4 from an earlier version, SD-7963
Fixed an issue that could cause purge orders to fail, SD-7968
Fixed a crash when viewing a payment for non-PSP orders, SD-7970
Fixed a crash on feefo upload due to compression, SD-7979
Error (PSP) shown for some orders, PSP-563
Payment provider passwords and secret keys are now encrypted in the database, PSP-609
Refund email from PayPal now includes the order number, PSP-580
PayPal Express - optional components now appear as separate order lines, PSP-582
Address fields from PayPal are trimmed to Sellerdeck maximum field sizes to prevent errors, PSP-594

1.7 Changes in 18.0.3

EC no longer crashes during startup (customer site), SD-4710
Fixed a crash that could occur during 'Publish Current Page', SD-5970
Code compaction no longer strips line feeds from .csv & .tsv files generated from layouts, SD-6210
Option to update externally linked Excel file, no longer supported by Microsoft, was removed, SD-6453
Prevented FragmentItemsList from ending up with invalid section ID and causing error, SD-6694
Fixed a postcode range problem with shipping by postcode, SD-6776
Comments field is no longer disabled for all non PSP payments, SD-6868
MOTO payments temp files no longer left undeleted, SD-7063
V18 reports no longer have ActCardCryptCardCryptCtrl16DecryptBlowfish reference, SD-7384
Add to cart no longer duplicated on mobile Chrome when dragging down, or desktop refresh, SD-7433
Added sorting by custom variable value to filtering and search, SD-7452
Cart is no longer emptied after logging in, SD-7455
Can no longer click OK on Feefo dialogue without v3 user details, SD-7457
Feefo V3 feedback no longer displayed incorrectly, SD-7458
Enabled the order of permutations in the grid to be changed, and the list cleared, SD-7459
Added a new variable for "Hide From Search / Filter", SD-7460
Fixed an issue importing SQL design snapshot, SD-7464
Warning shown before deleting product associated with a component or permutation, SD-7473
Carousel horizontal scroll no longer initiates a page scroll, SD-7474
Corrected a problem with the customer password reset link, SD-7475
Fixed an issue that could cause shipping tables to lose primary keys, SD-7485
Fixed a problem that could show value of (=Use Parent) variables as empty, SD-7486
Cookie name matching is no longer imprecise, SD-7490
Renamed Buyer 'Send Password' button, SD-7497
Shipping Classes list now updated for change of shipping region, SD-7498
PayPal offline time out increased, SD-7500
Recreated OrderDetail primary key no longer results in failure to add order adjustments, SD-7515
Fixed an issue due to Apache dropping content-length from responses, SD-7516
Completed Orders tab "days old" restriction also enabled for Pending orders, SD-7518
Search Sort Order cache is no longer reloaded for every filtering section, SD-7522
Permutation sequence in the UI no longer corrupted after any change to one of them, SD-7548
Sorting no longer fails if sort order is only used in secondary or tertiary position, SD-7556
Fixed an issue that could cause an error in the Chilkat library on upload, SD-7564

1.8 Changes in 18.0.2

New layout and variable values are now initialised correctly to Use Parent where applicable, SD-7486
Use of cookie ACTINIC_CARTVIZ no longer causes session problems, SD-7490

1.9 Changes in 18.0.1

Stock level visibility in v18 is no longer dependent on Dynamic Pricing being enabled, SD-7411
Resolved an issue causing sending of emails to be wrongly reported as failed, SD-7399
Fixed a problem causing multiple copies of the same GFS label to print for a batch of orders, SD-7397
Fixed an issue that could cause a buyer's password to be rejected for accounts that do not have a PSP as the default payment method, SD-7383
Site FTP password is now excluded from support snapshot, SD-7381
Added a warning on upload if a product is found to have an excessive number of permutations, SD-7377
Unknown css style name no longer causes failure when upgrading from 16.0.1 and earlier, SD-6870
Fixed an issue causing a failure upgrading the Smart Responsive Stylesheet from v16.0.2 and earlier, SD-6871
Fixed an issue that caused an unclosed comment tag when upgrading Standard Tax Exclusive Price from 16.0.1 and earlier, SD-6872
Reset Date Ordered On Full Payment Received' now only operates on 'PSP Pending' orders, SD-7100
All personal data is now anonymised in all support snapshots, SD-7195
Removed the out of date boilerplate privacy policy, SD-7315
Fixed some failures that occurred when upgrading Standard Meta Tags layout from v14, SD-7323
Sync Server ports updated for v18 in the help, SD-7346
WishList.pl and WishListPackage.pm added to the site snapshot, SD-7353
Changed the checkout opt-out to first party, enabled by default for new sites, SD-7358
Allowed any order to be disassociated from its account, enabling account deletion, SD-7360
Fixed a problem that broke the 'Contact Us' email for some SMTP servers, SD-7363
Updated the Sellerdeck licence agreement with the URL of the new Privacy Policy, SD-7370
Fixed an issue that could cause stock monitoring to fail if a section does not contain a product with a component, SD-7371

1.10 Changes in 18.0.0

Fixed an issue that caused errors with certain characters when inserting elements in the Design tab, SD-492
Added support for Secure FTP on upload, SD-2627
Added support for schema.org rich snippets, SD-3395
Sellerdeck Desktop now validates the length of the Product Page name, SD-4992
Enabled emails from the website to be sent using TLS (if supported by the web host), SD-5078
Fixed an issue that could prevent Digital Download links from appearing in the receipt page with secure sites, SD-6206
HTML Receipt emails generated online no longer show html corruption if 'Compact HTML' is enabled, SD-6274

Upgraded the Feefo integration to Feefo v3, SD-6294
Added enhancements to the Google Product Feed to support product permutations and attributes, SD-6387
Added an option to exclude a shipping class from product feeds, SD-6432
Fixed a problem that could cause 'Assembly Product' selection to display 'In Stock' or 'Out of Stock' incorrectly, SD-6455
Added support for the Facebook pixel code and event tracking, SD-6486
Fixed the cause of a data truncated error in the OrderTracking table if there are lots of different products in one order and order packaging selected, SD-6543
Fixed a slow response to first filter click, especially if sliders present on section page, SD-6568
Fixed an issue that prevented barcodes from printing in reports on a clean system, SD-6604
Added feeds for eBay File Exchange and eBay Selling Manager Pro, SD-6635
Added delay to the mega menu to improve use on touch screens, SD-6651
Made bxSlider touch friendly, SD-6680
Fixed an issue that could cause an error on downloading orders, SD-6682
Changes to the product configuration, SD-6772
Added new Condition 'PermutationAssociatedShippingIsUsed' for the Google Product Feed, SD-6777
Enabled external linking for SQL sites (requires a linked SQL server), SD-6780
Added new variables for Component & Permutation Prices, SD-6783
Added a new field and variable for Google Maps API key, SD-6806
Removed the web designer options from the evaluation screen, SD-6807
Updated the checkout layout with the Google Maps API Key variable, SD-6819
Add a new Condition 'IsUsedAssociatedProductPrices' for the Google Product Feed, SD-6825
Fixed a performance issue when checking the complexity of the permutations during site upload, SD-6827
Fixed a Perl script incompatibility with Perl 5.24, SD-6837
Added a UI setting to enable the new Universal Google Shopping Feed, SD-6839
Added a layout to generate and upload robots.txt, SD-6857
Fixed a filtering problem when more than one item selected in a group, SD-6859
v18 installer installs updated versions of the embedded extensions, SD-6864
Implemented Bulktransfer for setBands in CBandsCache, SD-6876
Fixed an issue whereby filtering could exclude products with only one permutation out of stock, SD-6885
Open Graph tags no longer contain insecure URLs on secure sites, SD-6887
Added Wish List / Gift List functionality, SD-6889
Fixed an issue that caused error 'Restore Filelist terminating abnormally' when importing to SQL Server 2016, SD-6908
Added tracing to the PHP Runner DLL, SD-6910

Permutation Barcode (SKU) is no longer cleared on copy/paste operation, SD-6913
Updated the Google feed with change to 'identifier_exists', SD-6919
Eliminated unnecessary opening and closing of PHP Engine, SD-6924
Retired the Design Wizard, SD-6959
Bare "." in delivery address field no longer causes an SMTP server error , SD-6975
Eliminated redundant calls to get stock and prices, SD-6990
Fixed an issue that could cause a server error with PayPal Express, SD-7021
Added a new option to define the date range for which Feefo feedback data is retrieved, SD-7069
Stock control on permutations no longer fails until next publish if product is moved, SD-7084
'Reset Date Ordered On Full Payment Received' now correctly applies only to orders in PSP Pending, SD-7100
Customers no longer have to enter feedback input twice when shipping changes are made with PayPal Express Checkout, PSP-220
Customers can now exempt themselves from tax using PayPal Express Checkout, PSP-407
Phone number is now transferred to Sellerdeck from PayPal Express Checkout, PSP-411
If a different name/address is selected in PayPal Express, the correct name is now used instead of the PayPal account name, PSP-565
PayPal accounts without County/State no longer break PayPal Express Checkout, PSP-568
Updated the PayPal state code handling, PSP-569
Fixed deprecated PayPal checkout response fields, PSP-572
PayPal Express Checkout error handling no longer misses important errors, PSP-574
Receipt page for Cardsave may no longer be submitted twice, PSP-576
PayPal shipping confirmation page is no longer redisplayed if shipping has not changed, PSP-579

2 Introduction

2.1 About the Sellerdeck Desktop Ecommerce Application

Sellerdeck Desktop is a desktop Windows program which enables you to design and publish an illustrated, on-line catalogue, take secure, encrypted orders over the Internet, and process these orders in-house.

Sellerdeck Desktop requires minimal resources to build a successful store. All you need is a dial-up account with an ISP (preferably a broadband connection) and a web site with CGI access capability.

Sellerdeck Business is the most comprehensive ecommerce solution available in its price range. It includes everything a small business needs to design, build and control its own secure web store, and can handle up to moderately high order volumes. It is also aimed at suppliers who deal online with other businesses (B2B) as well as retailers who want to give regular customers a more personalised service. Sellerdeck Business enables the online merchant to integrate ecommerce into other existing business systems to create a true e-business.

Sellerdeck Enterprise includes all the functionality of Business, with a local SQL database option for handling larger order volumes, and the capability to create multiple sites that can take orders. It also allows multiple users on these sites to maintain the store and process orders, and provides control of the access rights for different types of user.

Sellerdeck Desktop v18 is an upgrade from Sellerdeck 2016.

2.2 Description of Additions Since Sellerdeck 2016

2.2.1 Marketing

- Enable shoppers to create a Wish List / Gift List for their own use, or to share with family and friends.
- Native integration with Feefo v3 platform offering better performance, updated logos, and star ratings in review content.
- Rich snippets - structured data in a search engine friendly format, enabling Feefo ratings, product prices and product availability to appear in search results.
- Upgraded product feed for Google Shopping; with separate entries for product permutations plus additional fields supporting all product types, including apparel.
- New feeds for eBay File Exchange and eBay Selling Manager Pro.
- Track the performance of Facebook adverts.

2.2.2 Navigation

- Improvements to the carousel and mega menu behaviour on touch screens.

2.2.3 Performance

- Performance improvements for filtering and stock control.
- Improved site opening and order loading speed for SQL sites.

2.2.4 Security

- New option to upload using Secure FTP.
- New option to send emails from the website using TLS.
- Multiple improvements to the PayPal Express Checkout integration.
- Option to upload a robots.txt file.

2.3 System Requirements

2.3.1 Merchant PC

Minimum (for smaller sites):

- Windows 10, 8 or 7
- 2 GB RAM
- 1 GHz dual-core processor
- Internet Explorer 11 or higher
- 120MB available hard disk space
- Internet access
- Screen resolution of 1024x768 pixels (anything less and Sellerdeck Desktop will not be displayed wholly within your screen)
- Microsoft SQL Server or SQL Server Express 2008 R2, 2014, 2016 or 2017 (Sellerdeck Enterprise only)

Recommended (required for sites with over 5000 products):

- 4 GB RAM
- 2 GHz dual-core processor
- 1GB available hard disk space
- Microsoft SQL Server 2008 R2, 2014, 2016 or 2017 (Sellerdeck Enterprise only)

2.3.2 Web site

Your ISP must be running a UNIX (recommended) or Windows server (at least 20MB process memory recommended), and provide Perl 5.8.0 or better and a user writeable CGI directory.

All products now require a set of Perl files called 'MD5'. These files implement encryption/decryption, which is required to support logging in to online customer accounts. Sellerdeck Desktop products include a local copy of MD5, however for improved performance, Sellerdeck recommend that the ISP be asked to install "Digest-MD5", version 2.09 or later.

mod_perl should not be running on the server. If your website control panel is Plesk 11.5 or higher, it may be enabled by default. See <http://community.sellerdeck.com/showthread.php?t=55979> for details of how to disable it.

To send email securely (SMTP over TLS) the following Perl modules must be installed on the web server:

- Net::SMTP v3.1
- IO::Socket::SSL v2.007

2.3.3 Sellerdeck Enterprise SQL

Sellerdeck Enterprise requires MS SQL 2008 (R2), 2014, 2016 or 2017.

3 Installation Details

3.1 Multiple Installations of Sellerdeck Desktop

Like previous releases of Sellerdeck Desktop, it is not possible to install two copies of Sellerdeck Desktop v18 on the same PC. However, once a copy of Sellerdeck Desktop v18 has been installed and licensed, new sites can be licensed and maintained using the single software instance.

3.2 Co-existence with earlier versions

If you have any earlier versions installed, they will be unaffected by the installation of Sellerdeck Desktop v18 if you choose not to upgrade. Use of a second website to 'evaluate' the upgrade is permitted within the terms of the licence agreement so long as you do not operate both sites concurrently to take live orders.

If you have an existing installation of Sellerdeck Desktop you will be able to import the sites into Sellerdeck Desktop v18 via the 'File | Import Sites' menu.

Sellerdeck Desktop v18 requires a different authorisation key to earlier versions.

4 Upgrading from Previous Versions of Sellerdeck and Actinic desktop products

If you have a web site using an earlier Sellerdeck or Actinic desktop application, this site has to be upgraded to Sellerdeck Desktop v18. Sellerdeck Desktop uses the same design architecture as Actinic v8 onwards, which is very different from previous versions (Actinic v7 and earlier).

4.1 Upgrading from Actinic v8-v11, Sellerdeck v11 or Later

There are instructions for this in the main help in Sellerdeck Desktop. Just install Sellerdeck Desktop v18 and then go to 'Application Settings | Upgrading to New Versions' in the main help when you are ready to do the upgrade.

4.2 Upgrading from Actinic v7 and Earlier

Sellerdeck Desktop v18 is unable to upgrade sites from Actinic v7 and earlier. Please contact Sellerdeck support if you have an older site.

4.3 Special Instructions for Realex Users

Realex users upgrading to v18.0.4 or higher from v18.0.3 or lower should note the following changes and take the appropriate actions. To view / access your Realex settings, Select 'Payment and Security' from the 'Business Settings' menu; then select 'Realex Payments' and click 'Configure Method'.

1. In earlier versions of Sellerdeck Desktop there was no Test Mode for Realex. After upgrading, please check that Realex remains in Production Mode.
2. Previously the Account had to be edited into the script file OCCRealExTemplate.pl. Now it is entered in the Configuration dialog. The upgrade will set this to 'Internet'. Merchants using a different account name will need to change this. In subsequent upgrades the Account will be remembered.
3. The method used for signing transactions was changed from MD5 to the more secure SHA1. The change should be seamless, but in case of any issues with signatures, please check with Realex whether your account needs to be switched from MD5 to SHA1.

5 Instructions for Use

5.1 Main Help

Sellerdeck Desktop comes with extensive and integrated help. You can press the F1 key on your keyboard at any time to display the main help file. You can also click on the '?' button at the top right hand corner of each window and then click on an individual field on the screen to get specific, context sensitive, help. Use the Help menu for a complete explanation of using Sellerdeck Desktop, including configuration details and creating the online store at your web site.

5.2 Starter Guide

The 'Getting Started Guide' can be accessed via 'Help | Starter Guide' option in Sellerdeck Desktop. It is a PDF file designed to introduce the salient features of Sellerdeck Desktop, and help you work through how to use them. They are a very good way to become familiar with the key features of Sellerdeck Desktop.

To access this guide, a copy of Adobe Acrobat Reader needs to be installed on your machine - this is available from <http://www.adobe.com/> or <http://www.adobe.co.uk/>.

6 Technical Data

6.1 Release Version Details

6.1.1 Default installation directory structure

Program Files (x86)

Sellerdeck

Extensions	By default Sellerdeck Desktop Extensions are installed here.
Sellerdeck v18	The default installation directory. Holds files common to all sites, such as help files.
Extensions	
Dreamweaver	Sellerdeck Assistant for Dreamweaver
Sde	Sellerdeck Web Server
Tabs	Additional tabs such as Services
Formats	Holds various default styles.
Themes	The files that constitute the themes, available via the 'Design Themes' menu option.
OCCUpgrade	Installation directory for the Payment Service Providers install program. Contains the master files. On startup, Sellerdeck Desktop copies the relevant files to the current site.
PHPModules	PHP modules used in various parts of the application
Starter Guide	The browser-based introduction to the functionality.
Upgrader	Used to upgrade sites from earlier versions of Sellerdeck Desktop

ProgramData

Sellerdeck

Sellerdeck v18

(The 'Versioned' folder and the config.ini and PHPRunner.log files will always be at this location, even if a different folder is selected for local data when the software is first installed)

Logs	Location of all log files generated by the software
SiteBackups	Default location of all site and theme backups
Sites	
Site1	Site preview files
Versioned	
{version}	Files for the current version and those from any upgraded sites
Original	The master set of general files used when a site is created.

My Documents

Sellerdeck v18

Sites	Locates all licensed sites.
Site1	Default site after installation.

6.1.2 File version numbers

6.2 Restrictions

6.2.1 Installing Database Components

Sellerdeck Desktop may use either MS Access databases or (Enterprise version) MS SQL Server databases. The MS Access databases require “Microsoft Data Access Components” (MDAC) and the Access Jet engine which are installed by default on all Windows platforms since Windows XP but are no longer developed by Microsoft. Since the release of MS Access 2007 there has been a new Access database engine called ACE which replaces the Jet Engine although Jet is still supported. Sellerdeck Desktop continues to require the Jet Engine for Crystal Reports however if an appropriate ACE driver is found then Sellerdeck Desktop will use the ACE driver for all other database activity. See the Sellerdeck Knowledge Base for more information.

From Sellerdeck 2016 (v16.0.3) Access and Access Runtime 2007 are no longer supported due to issues with the older database drivers.

6.2.2 MD5 calculation

Sellerdeck Desktop install its own MD5 script and use it if it can't find the MD5 Perl module installed on the web server. If the MD5 Perl module is already installed then it is used instead of Sellerdeck's.

Sellerdeck's MD5 implementation is slower than the Perl module implementation (because it has to be written in Perl) so we recommend the ISP install the Perl module for improved browser performance.

6.2.3 Internet explorer on PC used for Sellerdeck Desktop

If the Internet Explorer installed on your own PC is earlier than version 6, the software may fail to run properly. You may receive an error message referring to WININET.DLL.

6.2.4 Site browsing with Internet Explorer

Shops created using the themes in Sellerdeck Desktop use elements of CSS3 that are not supported by Internet Explorer version 8 and earlier. Where a built-in theme has elements with rounded corners, these will be squared when viewed in IE8. This limitation does not apply to custom designs, which will depend on the standard supported by the designer.

Other theme elements will reproduce accurately in IE8 and major browsers current at the time of release.